



Job Description

Tasting Room Associate

Atwater Vineyards has been family owned and operated for over twenty-two years, and is one of The Finger Lakes' premiere wineries located on a spectacular vineyard site overlooking Seneca Lake.

We are looking for Full Time and Part Time team members to join us who are outgoing, enthusiastic regarding hospitality, and passionate about wine. Our winery provides curated indoor tasting experiences and a large outdoor space for guests to enjoy wine flights and wine by the glass or bottle. This position requires applicants to have some knowledge of wine as well as an eagerness to learn. Applicants should be dedicated to providing excellent customer service as they engage with and enlighten guests. Flexible schedule with weekends and holidays required. Must be of legal drinking age and have sufficient transportation.

We are proud to offer competitive, livable wages here at Atwater Vineyards. Hourly rate is determined by experience, and applicants will also receive gratuity and performance-based incentives involving commissions. After a three-month probationary period, full-time employees receive health care, paid time off, and an optional matching IRA plan.

Responsibilities and Requirements

- Greet and serve guests while exhibiting exemplary customer service and communication skills
- Educate guests about the Atwater portfolio of wines
- Bus tables and clean glasses, plates, and bar utensils
- Accurately operate a cash register/point of sale system, make change correctly, process payments, and open/close drawer each shift
- Keep tasting room clean, stocked, and well-organized
- Fulfill ecommerce orders (prepare for shipping)

- Observe company, local, state, and federal regulations regarding workplace safety, liquor, and other relevant laws
- Ability to multitask and seamlessly switch tasks in a fast-paced environment
- Ability to work in a collaborative team environment
- Enthusiastically promote Atwater's club memberships and events
- Attend staff meetings
- Ability to lift 40+ lbs and work in a standing position for extended periods of time
- Ability to frequently ascend/descend outdoor staircase and steep incline
- Staff special events as needed
- Additional duties as assigned

Certifications Required

- ATAP Training: Upon hiring, team members are required to take an online TIPS (alcohol serving) course and exam. Continued employment is contingent upon passing the exam.
- ServSafe: ServSafe certification is a plus, but not required. Managers may be required to achieve certification upon hiring.

If you are interested in this opportunity to work in the Finger Lakes region of New York, we will be glad to review your resume. Please send a copy detailing your experience with a brief description of why you would like to work at Atwater Vineyards to info@atwatervineyards.com. Atwater Vineyards is located in Burdett, NY a short drive from Watkins Glen, Ithaca, Elmira, Geneva, and the surrounding Finger Lakes.

Atwater Vineyards is an equal opportunity employer.